

City of York Council

Council Plan Consultation 2019



Sep-19

The Council Plan Consultation ran from 12 August to 15 September. Residents had the opportunity to feedback on eight city outcomes proposed for the 2019-23 plan; they were asked to comment on areas of focus for the council along with what the outcome meant to them and what they could do to help achieve it. Participation was available via an online survey and post-it boards in public places around the city where residents could add their feedback by adding a note to the board.

728 residents accessed the online survey with a total of 353 leaving around 6000 comments across the 8 outcomes. Comments were categorised into common themes relating to the council and are presented in table form with the most frequent themes summarised. Many comments mentioned more than one theme and have been included under several categories, full details are available to read in the report annex. Post-it responses were categorised into the eight outcomes and are displayed at the end of each section. The report will be published on the CYC Open Data platform together with the Council Plan.

Outcome: Good Health and Wellbeing

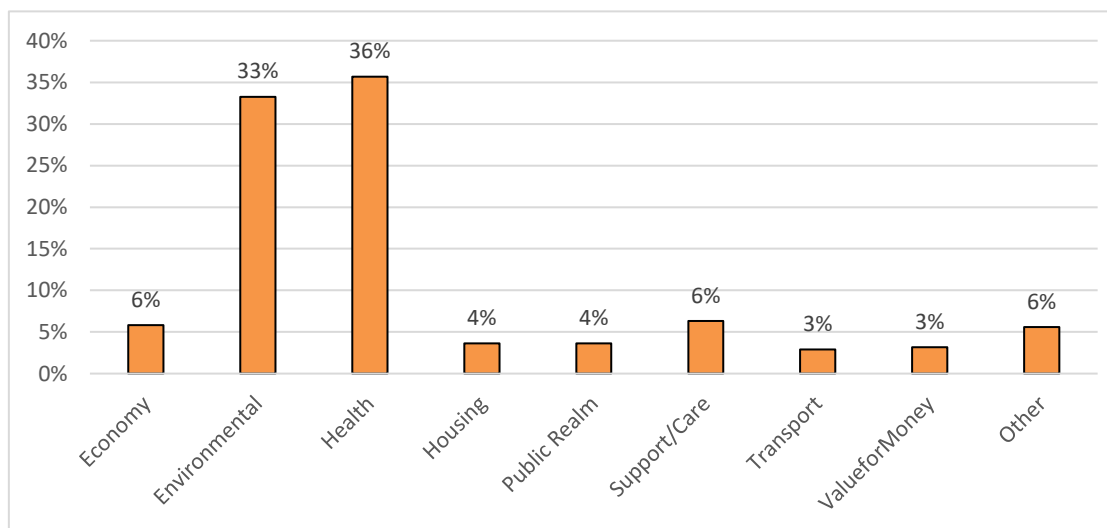
Every resident enjoys the best possible health and wellbeing throughout their life

We want everyone to have the best possible health and wellbeing that they can. We know that for many people in York, this is already the case and our population is relatively healthy. But this is not so for everyone and some people face worse health outcomes than others in the city. We want a city that promotes good health and wellbeing for all, building on the many strengths of individuals and communities, supported by good quality services.

Council Plan Consultation 2019 - Good Health and Wellbeing

Question: What is most important to you in achieving this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Economy | 24 | 6% |
| Environmental | 137 | 33% |
| Health | 147 | 36% |
| Housing | 15 | 4% |
| Public Realm | 15 | 4% |
| Support/Care | 26 | 6% |
| Transport | 12 | 3% |
| ValueforMoney | 13 | 3% |
| Other | 23 | 6% |
| Total Comments | 412 | |



Summary of Common Themes

Environmental

Comments mainly related to improving air quality and increasing green spaces along with other general comments about needing to tackle climate change.

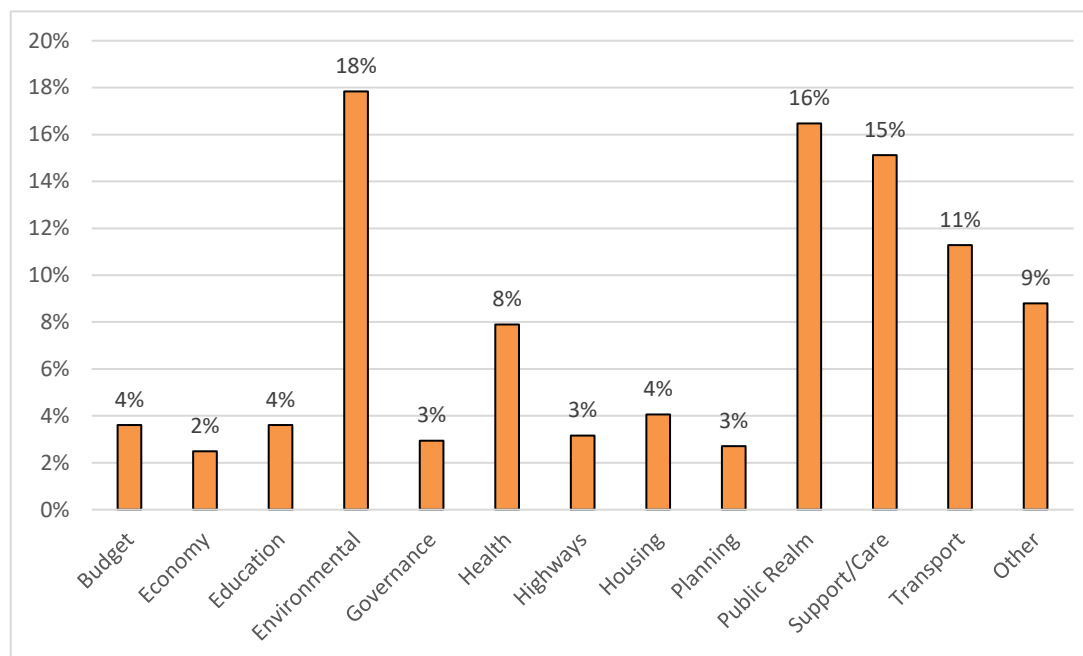
Health

Comments mainly related to improving access to health services and supporting residents to live healthier lifestyles including diet and exercise. Many comments also related to early intervention and prevention and reducing inequalities in the city.

Council Plan Consultation 2019 - Good Health and Wellbeing

Question: What should the council do to help achieve this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Budget | 16 | 4% |
| Economy | 11 | 2% |
| Education | 16 | 4% |
| Environmental | 79 | 18% |
| Governance | 13 | 3% |
| Health | 35 | 8% |
| Highways | 14 | 3% |
| Housing | 18 | 4% |
| Planning | 12 | 3% |
| Public Realm | 73 | 16% |
| Support/Care | 67 | 15% |
| Transport | 50 | 11% |
| Other | 39 | 9% |
| Total Comments | 443 | |



Summary of Common Themes

Environmental

Comments related to protecting or providing more green spaces and improving air quality through traffic restrictions and exploring more methods of sustainable transport.

Public Realm

Comments mainly related to more accessible green spaces and pedestrianised areas which can be shared with cyclists and are away from traffic.

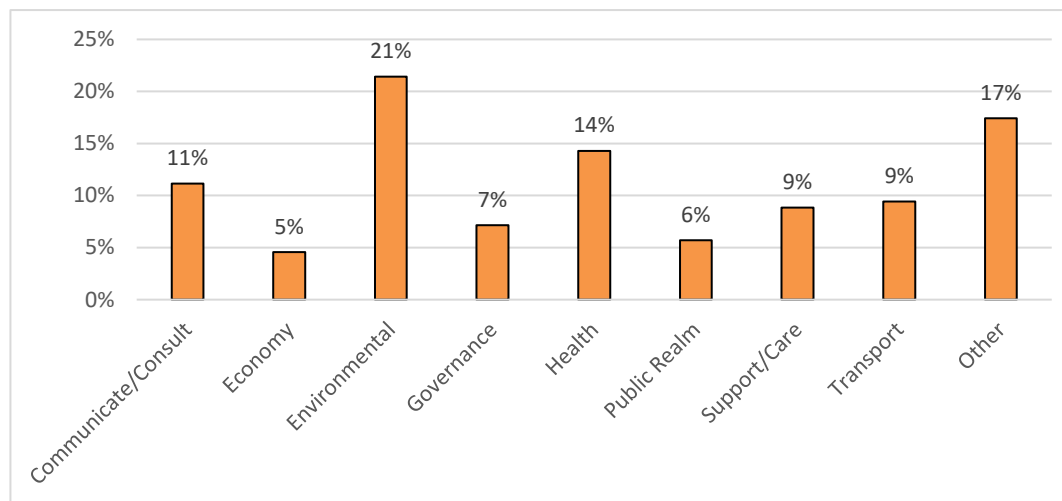
Support/Care

Comments related to having more support services and initiatives focussing on mental health, early intervention, healthy lifestyles and supporting particular groups.

Council Plan Consultation 2019 - Good Health and Wellbeing

Question: What could you (as an individual, part of a community or an organisation) do to help achieve this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Communicate/Consult | 39 | 11% |
| Economy | 16 | 5% |
| Environmental | 75 | 21% |
| Governance | 25 | 7% |
| Health | 50 | 14% |
| Public Realm | 20 | 6% |
| Support/Care | 31 | 9% |
| Transport | 33 | 9% |
| Other | 61 | 17% |
| Total Comments | 350 | |



Summary of Common Themes

Environmental

Comments mainly related to driving less and walking, cycling or using public transport more. Helping to raise awareness and educate others also featured highly.

Health

Comments mainly related to signposting, promoting and raising awareness of health services and knowledge and improving own lifestyle.

Council Plan Consultation 2019 - Good Health and Wellbeing

Post-it Board Responses



Outcome: Well-paid jobs and an inclusive economy

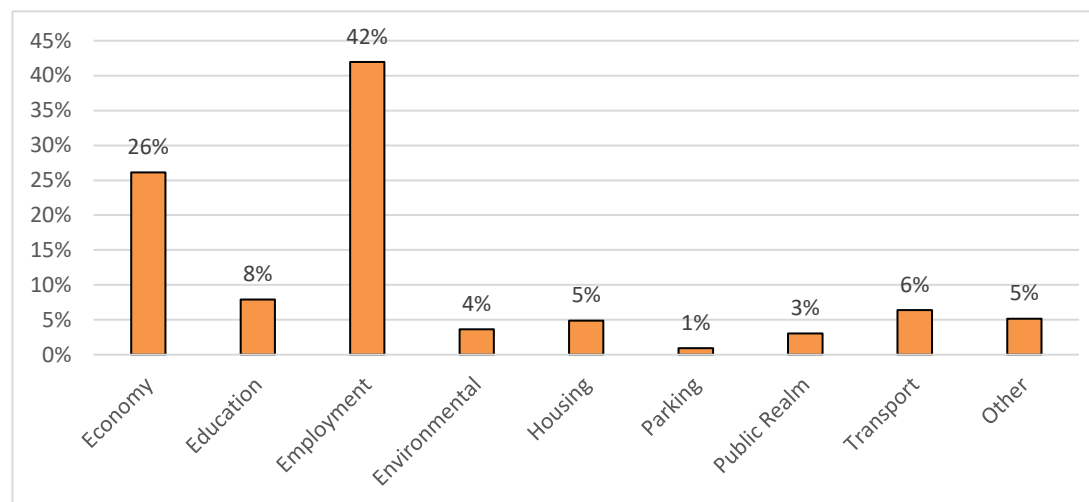
High-skilled and better-paid jobs in sustainable businesses, providing opportunities for all York's people in an inclusive economy

York has a strong and diverse economy which contributes to quality of life for residents. We need to ensure that everyone can benefit from the city's strengths, with good quality well-paid jobs which utilise the skills of our workforce.

Council Plan Consultation 2019 - Well-paid jobs and an inclusive economy

Question: What is most important to you in achieving this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Economy | 86 | 26% |
| Education | 26 | 8% |
| Employment | 138 | 42% |
| Environmental | 12 | 4% |
| Housing | 16 | 5% |
| Parking | 3 | 1% |
| Public Realm | 10 | 3% |
| Transport | 21 | 6% |
| Other | 17 | 5% |
| Total Comments | 329 | |



Summary of Common Themes

Employment

Comments mainly related to expanding and diversifying job opportunities in York by attracting more businesses and different sectors in order to create more and broader opportunities and supporting all communities to access meaningful work. Increasing pay and reducing 0 hour contracts also featured in many comments. Other areas mentioned were job sustainability and security.

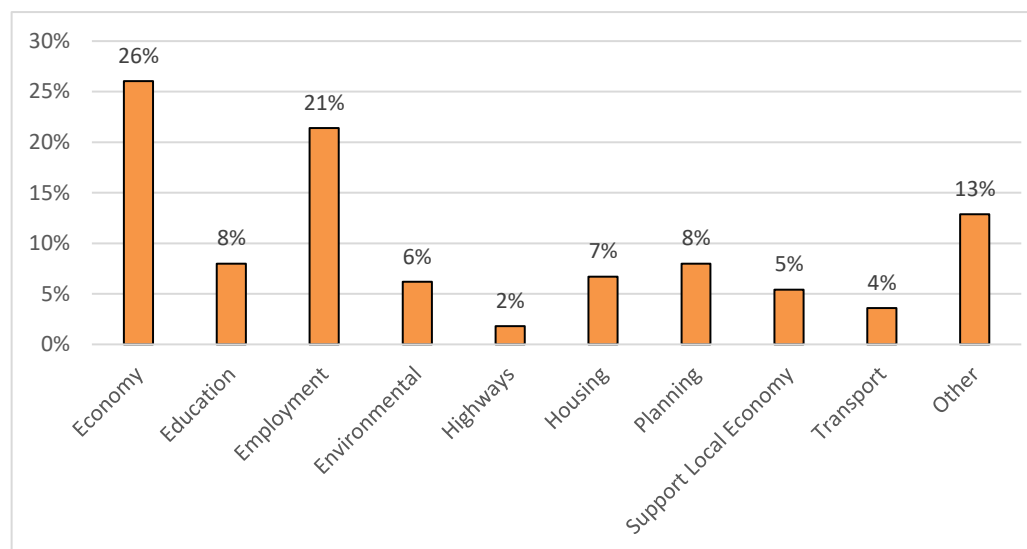
Economy

Comments raised concerns around York being too dependent on hospitality and tourism and highlighted a need to diversify. Support for small and local businesses also received a significant amount of comments.

Council Plan Consultation 2019 - Well-paid jobs and an inclusive economy

Question: What should the council do to help achieve this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Economy | 101 | 26% |
| Education | 31 | 8% |
| Employment | 83 | 21% |
| Environmental | 24 | 6% |
| Highways | 7 | 2% |
| Housing | 26 | 7% |
| Planning | 31 | 8% |
| Support Local Economy | 21 | 5% |
| Transport | 14 | 4% |
| Other | 50 | 13% |
| Total Comments | 388 | |



Summary of Common Themes

Employment

Comments largely related to the council encouraging employers to pay better and have a more inclusive approach to recruitment to increase employment opportunities for all residents. Increasing apprenticeships also featured highly along with encouraging start up companies by reducing business rates, offering support for companies with green agendas and offering more spaces.

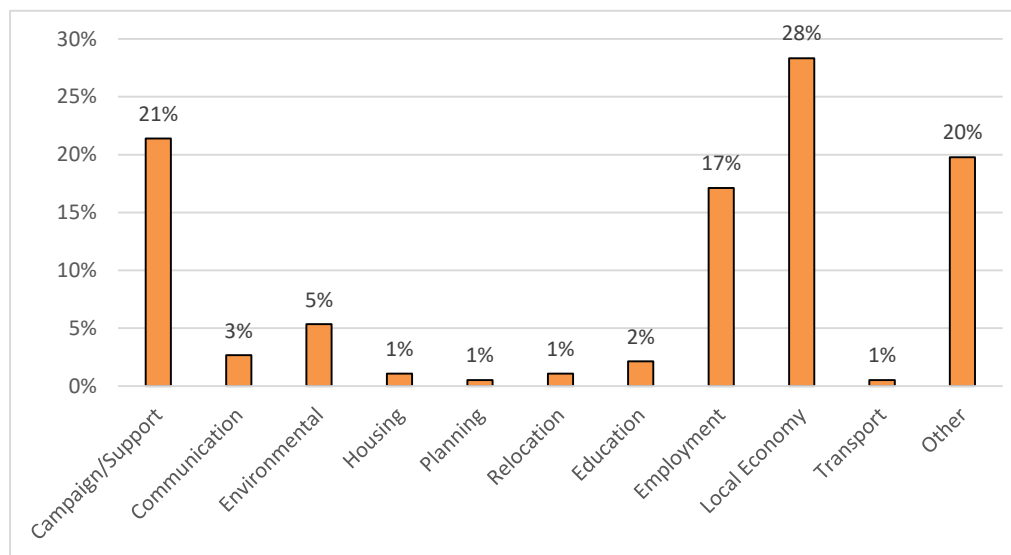
Economy

Comments largely related to supporting new and local business through reduced business rates and financial incentives. Lobbying for more funding from central government was also mentioned.

Council Plan Consultation 2019 - Well-paid jobs and an inclusive economy

Question: What could you (as an individual, part of a community or an organisation) do to help achieve this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Campaign/Support | 40 | 21% |
| Communication | 5 | 3% |
| Environmental | 10 | 5% |
| Housing | 2 | 1% |
| Planning | 1 | 1% |
| Relocation | 2 | 1% |
| Education | 4 | 2% |
| Employment | 32 | 17% |
| Local Economy | 53 | 28% |
| Transport | 1 | 1% |
| Other | 37 | 20% |
| Total Comments | 187 | |



Summary of Common Themes

Local Economy

Comments related to supporting local and independent businesses by shopping locally or using independent traders.

Campaign/Support

Comments related to engaging with and helping to promote council initiatives and being more politically involved with lobbying, communicating with councillors and voting.

Council Plan Consultation 2019 - Well-paid jobs and an inclusive economy

Post-it Board Responses

Well paid jobs and an inclusive economy

Lower business rates for new local businesses to help start up

Sort out transportation with 10 minutes walk to all early morning services outside of York (eg. bus, rail)

Not everyone has access to the internet so shopping shop only accessible in the village!

Support local business eg - Starbucks has cafe franchise here, where school food development for local business could be better

MORE TOURISM JOBS

Break up big empty shops into smaller units & encourage indie shops

Why do some shops rip-off tourists with crazy prices

Green jobs in renewables, energy carbon, etc

- ~~SAVE~~ ANCIENT MONUMENTS
- NO NEW BUILDINGS
- MORE GREEN SPACES

Get York University IPC to pay their teachers a living wage, cause grade 5.4 is not liveable

More job sharing + support for parents who need that flexibility!

Scarbroom Railway Bridge Post office Shop Access to

Have a council unit supporting the development of green & ethical businesses ie. accreditations

- Ask IPC York to pay teachers better - Low pay + overworked = low quality

Encourage a more diverse range of business / shops in Airedale (no charity / betting)

Outcome: Getting around Sustainably

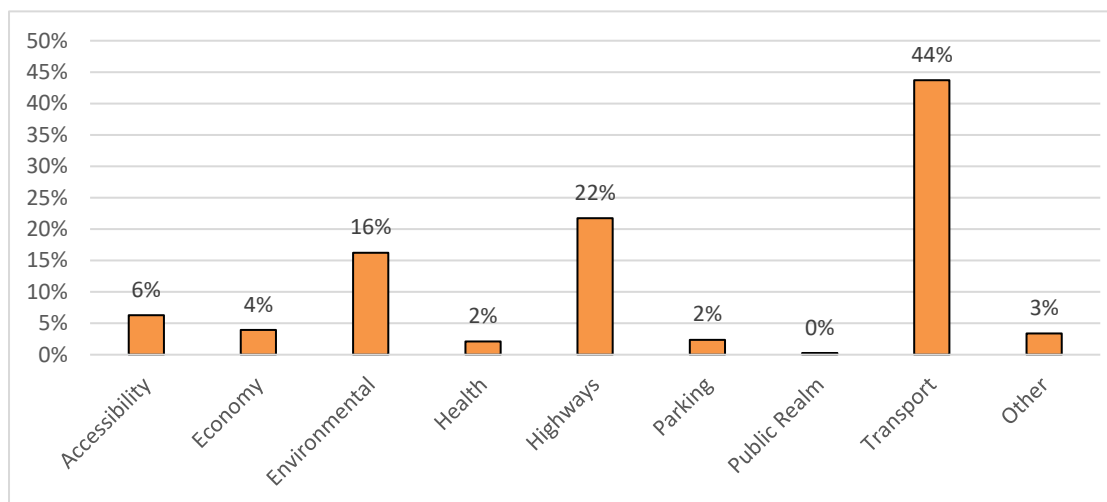
People benefit from the wide range of transport options available to them, including cycling and walking, with the city's roads, footpaths and cycle network prioritised for improvement

York is a city on a human scale. We want people to be able to get around easily and quickly using low-carbon options. Walking and cycling are feasible options for many people, alongside a range of efficient public transport alternatives. As a rail city, we have good connections to other places and need to ensure investment in the road and rail infrastructure protects and enhances York's connectivity.

Council Plan Consultation 2019 - Getting Around Sustainably

Question: What is most important to you in achieving this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Accessibility | 24 | 6% |
| Economy | 15 | 4% |
| Environmental | 62 | 16% |
| Health | 8 | 2% |
| Highways | 83 | 22% |
| Parking | 9 | 2% |
| Public Realm | 1 | 0% |
| Transport | 167 | 44% |
| Other | 13 | 3% |
| Total Comments | 382 | |



Summary of Common Themes

Transport

Comments were overwhelmingly related to improving public transport in and around York (affordability, running times, cleanliness). The overall theme to reduce cars being used in York, particularly the city centre.

Highways

Comments were mainly related to improving the cycling network (dual cycle/pedestrian paths, connecting existing cycle lanes, increased bike storage) and road maintenance /improvements (pot holes /resurfacing, increased lanes on ring road, use of plastic in repairs)

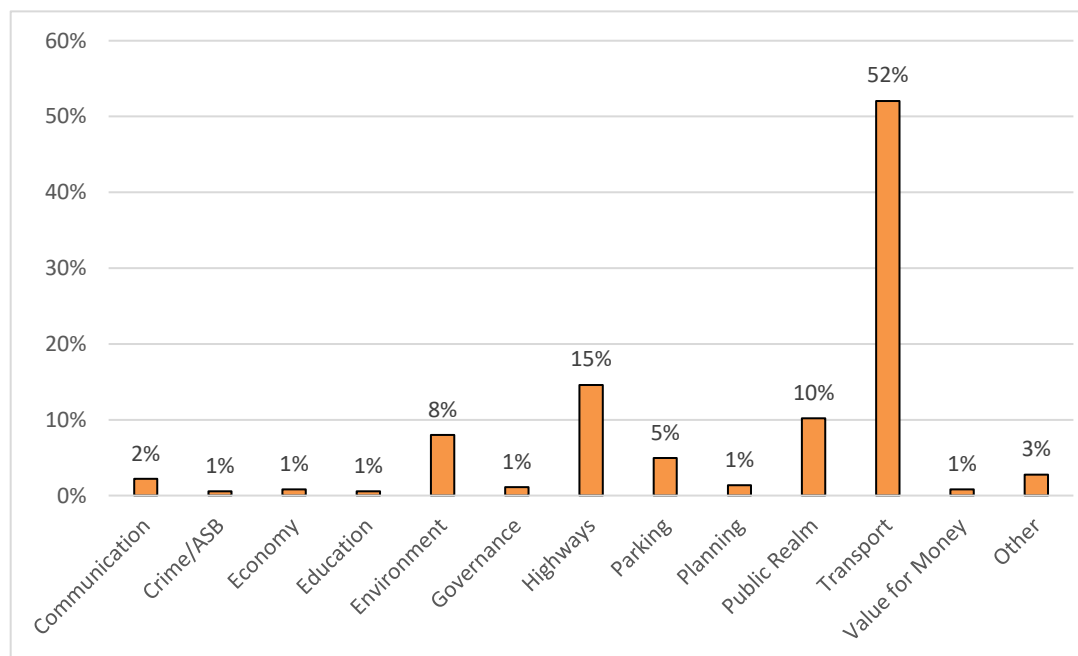
Environmental

Comments were mainly related to increased cycling and walking in York and achieving the 'Zero Carbon by 2030' motion (reduction in gas cars, replace buses with electric ones, overall pollution reduction).

Council Plan Consultation 2019 - Getting Around Sustainably

Question: What should the council do to help achieve this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Communication | 8 | 2% |
| Crime/ASB | 2 | 1% |
| Economy | 3 | 1% |
| Education | 2 | 1% |
| Environment | 29 | 8% |
| Governance | 4 | 1% |
| Highways | 53 | 15% |
| Parking | 18 | 5% |
| Planning | 5 | 1% |
| Public Realm | 37 | 10% |
| Transport | 189 | 52% |
| Value for Money | 3 | 1% |
| Other | 10 | 3% |
| Total Comments | 363 | |



Summary of Common Theme

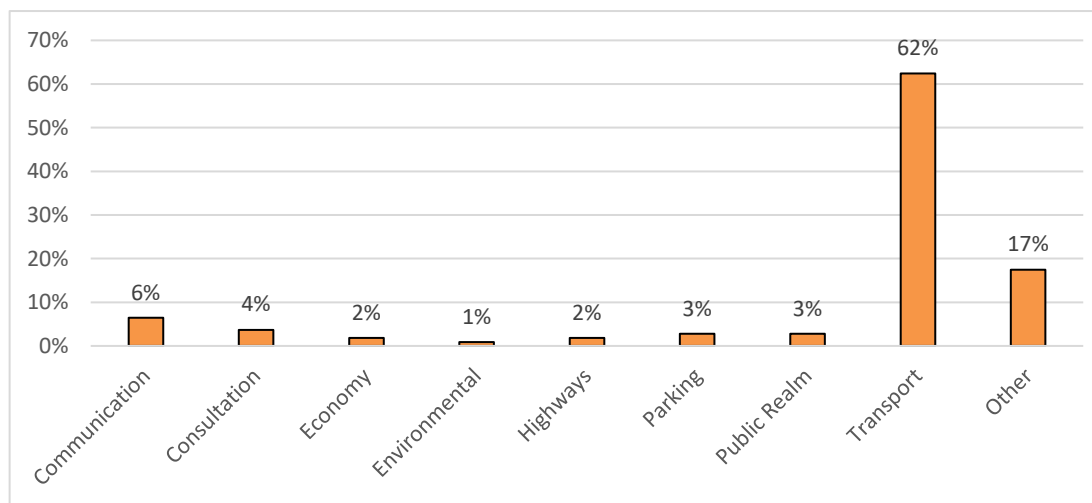
Transport

Comments mainly related to public transport (regulating private bus company prices, electric buses, increase train stations around York) and the reduction of vehicle use in the city centre (ban private car use, limit only to buses, increase one way systems).

Council Plan Consultation 2019 - Getting Around Sustainably

Question: What could you (as an individual, part of a community or an organisation) do to help achieve this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Communication | 14 | 6% |
| Consultation | 8 | 4% |
| Economy | 4 | 2% |
| Environmental | 2 | 1% |
| Highways | 4 | 2% |
| Parking | 6 | 3% |
| Public Realm | 6 | 3% |
| Transport | 136 | 62% |
| Other | 38 | 17% |
| Total Comments | 218 | |



Summary of Common Theme

Transport

The majority of comments were related to reducing personal car use, and increasing walking, cycling and use of public transport to get around York.

Post-it Board Responses

[illegible]

| | | | |
|--|---|---------------------------------------|---|
| <p>Getting around sustainably</p> <p>lot of people have forced a 100% hike in bus fares (forced leave to Apsara) helping have a lot of vulnerable people</p> | <p>CHAPTER</p> <p>Bus travel for families</p> | <p>More cycle paths!</p> | <p>Public transport</p> <p>if it was so good people would stop using cars. I hope limited mobility that can get to where they have to go in current public transport.</p> <p>Look into the issues of public transport and the barriers faced by users - cost, mobility, reliability</p> |
| <p>improvements to cycle paths - a lot more paths in then which makes cycling on the road quite challenging, especially at night</p> | <p>Bike training at school or early access for kids</p> | <p>Podocast - as much as possible</p> | <p>Better / cheaper bus fares for families & those on low income</p> <p>Innovative not using 1 per car!</p> <p>GET CYCLEIST OF RAVENHURST</p> |
| <p>Cheaper buses</p> | <p>Boris-bike type of scheme outside the station with user guides, maps and key points in city centre</p> | <p>TV pitches when required!</p> | <p>Free, electric bikes - the only way to get people out of their cars!!</p> <p>More bike lanes and better pedestrian only routes - more bike parking!</p> |

Outcome: A Better Start for Children and Young People

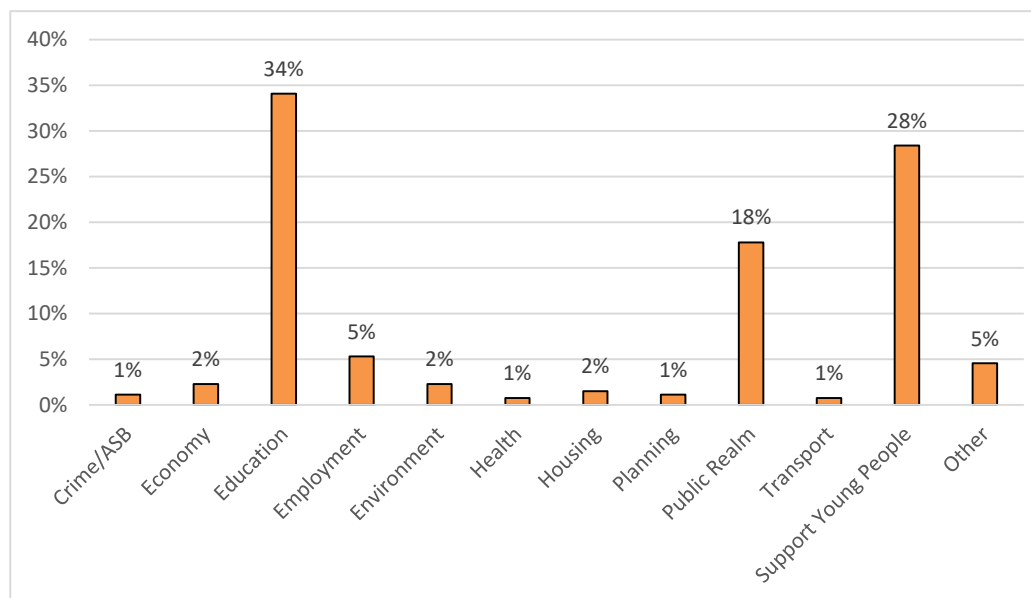
Families and carers are supported so that every child and young person has the opportunity to develop, learn and achieve their aspirations

York is a great place for children and young people to grow up in. This good start in life is enjoyed by most people but we want to ensure that all children and families can benefit from what York has to offer. Working together, our communities, schools and organisations can enable opportunities for all our young people to achieve their aspirations.

Council Plan Consultation 2019 - A Better Start for Children and Young People

Question: What is most important to you in achieving this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Crime/ASB | 3 | 1% |
| Economy | 6 | 2% |
| Education | 90 | 34% |
| Employment | 14 | 5% |
| Environment | 6 | 2% |
| Health | 2 | 1% |
| Housing | 4 | 2% |
| Planning | 3 | 1% |
| Public Realm | 47 | 18% |
| Transport | 2 | 1% |
| Support Young People | 75 | 28% |
| Other | 12 | 5% |
| Total Comments | 264 | |



Summary of Common Themes

Education

Comments related to achieving a high standard in all schools, increased financial support for both schools and families, ensuring schools have sufficient staff/resources and reducing pressure on teachers.

Support Young People

Comments related to eradicating child poverty, making York more inclusive for poorer families and better mental health support in and out of schools.

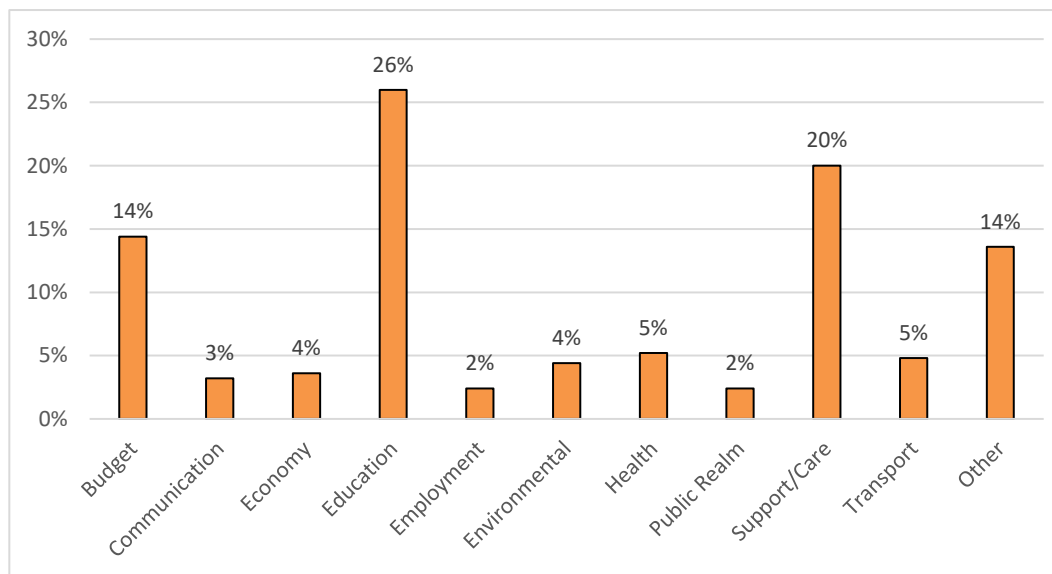
Public Realm

Comments related to providing more youth centres, safe outdoor spaces, support for 'Sure Start' and making York centre family friendly at weekends.

Council Plan Consultation 2019 - A Better Start for Children and Young People

Question: What should the council do to help achieve this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Budget | 36 | 14% |
| Communication | 8 | 3% |
| Economy | 9 | 4% |
| Education | 65 | 26% |
| Employment | 6 | 2% |
| Environmental | 11 | 4% |
| Health | 13 | 5% |
| Public Realm | 6 | 2% |
| Support/Care | 50 | 20% |
| Transport | 12 | 5% |
| Other | 34 | 14% |
| Total Comments | 250 | |



Summary of Common Themes

Education

Comments related to ensuring high quality education, keeping schools under local authority/reduce academies, school development to meet needs and remove catchment area requirements.

Support/Care

Comments related to more youth activities and facilities along with putting investment back into Children's Centres and Sure Start initiatives, addressing deprivation and support for particular groups.

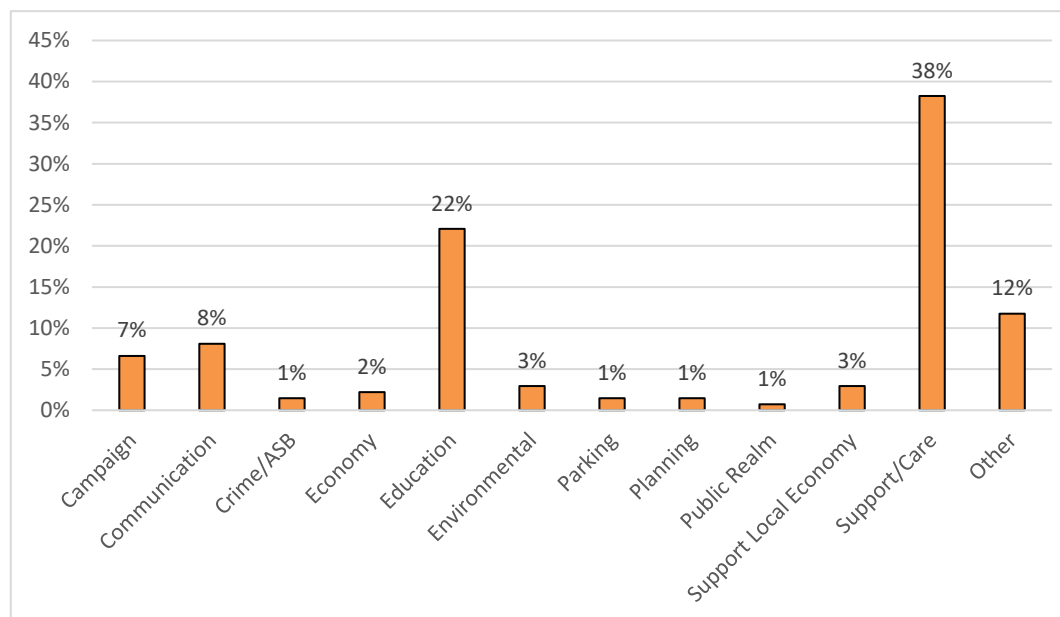
Budget

Comments related to increasing funding for high quality staff, subsidise childcare (breakfast/after-school clubs) and investment in parental support services.

Council Plan Consultation 2019 - A Better Start for Children and Young People

Question: What could you (as an individual, part of a community or an organisation) do to help achieve this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Campaign | 9 | 7% |
| Communication | 11 | 8% |
| Crime/ASB | 2 | 1% |
| Economy | 3 | 2% |
| Education | 30 | 22% |
| Environmental | 4 | 3% |
| Parking | 2 | 1% |
| Planning | 2 | 1% |
| Public Realm | 1 | 1% |
| Support Local Economy | 4 | 3% |
| Support/Care | 52 | 38% |
| Other | 16 | 12% |
| Total Comments | 136 | |



Summary of Common Themes

Support/Care

Comments related to supporting campaigns/movements, volunteering in the area, supporting young people in own family and working with local community/council.

Education

Comments related to becoming or supporting school governors, supporting events and fundraisers in schools and continuing to support students and families (comments from education professionals).

Council Plan Consultation 2019 - A Better Start for Children and Young People

Post-it Board Responses

Better Start for children

| | | | | |
|--|--|---|---|--|
| Celebrate the youth work currently being done in the city! | Immediate access to help for special children - not 12-18 months wait for accessing therapy | Acknowledge & protect children impacted by family violence especially 0-3 years which are formative | ADHD support group for parents | More small class size provision for children that can cope in classes of 30+ - high school situation that helps for most of these kids |
| PARENT PARANOIA: STOP INFLECTING HELMETS ON YOUNGSTERS - THEIR SHOULDERS ETC TAKE THE THREAT | Stop breaking the law! Parental Honour & Rights of Carers should not be abused by Sick City Council! | More help for young parents, Remembrance Jobs, More Fun Fun with Long Term Mentors ISSUES | No blanket policies! Short Breaks should be available to all families in need. Stop discriminating packages and stop discriminating against ADHD! | Invest better in youth-related programmes |
| MORE PRAM FACILITIES ON PUBLIC BUSES | Better mental health and Autism services for children. | Have policies which encourage children to play outside & be an active part of society | ACTIVITIES FOR UNDER 5s DURING SCHOOL HOLIDAYS | MORE PRAM ACCESS IN SHOPS ESPECIALLY CHARITY SHOPS |

A better start for children

| | | | | |
|--|--|--|---|--|
| Goia is a fantastic place for families with young children but there needs to be more for 1 year olds. | Better public health education training about food diet and healthy eating | Information instruction and training on how to use and access provisions | Good School dinners | More recreational areas in on skate parks, youth clubs offering sports & music |
| Buses are for under-16s. | Encourage breast feeding and support mentoring for young mums dads | At Better causes success - <u>Common</u> <u>mission</u> | Youth clubs make space music studios OPTIONS FOR TEENAGERS. | Allow parents to opt into security for new businesses by reducing order fee. |
| Streets which are safe and suitable for children to play in OUTSIDE! | More parks for the children i.e. skateboarding, scootering, roller skating | | | |

Outcome: A Greener and Cleaner City

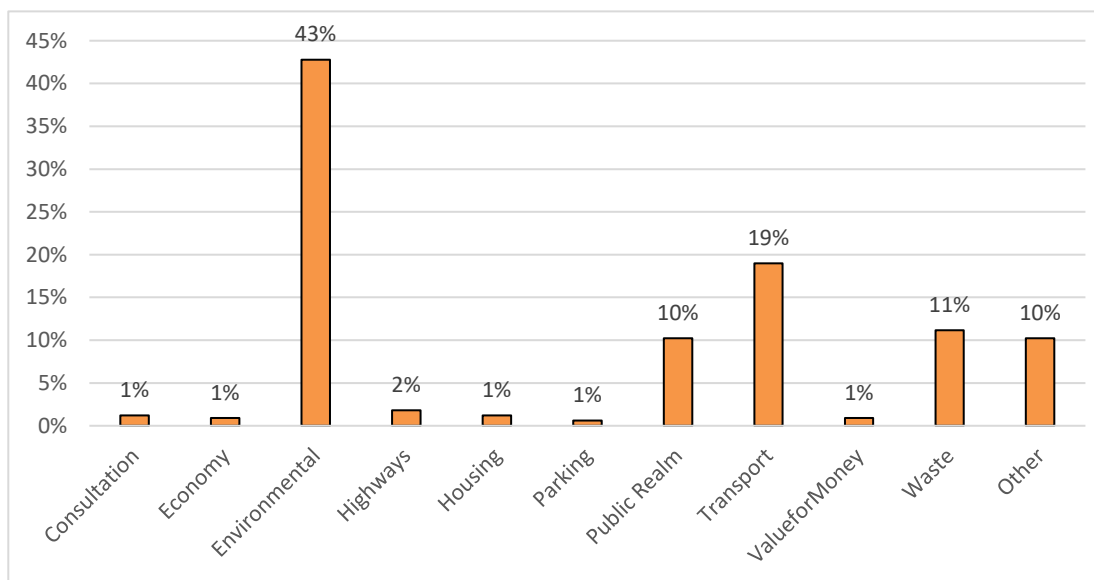
York's environment is protected and enhanced through investment in the Council's frontline services on the path to sustainable living

York has been a leading city for low-carbon and sustainable living. Our recent declaration of a Climate Emergency and a target of being Carbon Neutral by 2030 require York to go further in reducing emissions. In doing so, we want our city to be a cleaner and greener place, protecting our beautiful built and natural environments. This will support a better quality of life, more resilient to the climate challenges we will face in the future.

Council Plan Consultation 2019 - A Greener and Cleaner City

Question: What is most important to you in achieving this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Consultation | 4 | 1% |
| Economy | 3 | 1% |
| Environmental | 142 | 43% |
| Highways | 6 | 2% |
| Housing | 4 | 1% |
| Parking | 2 | 1% |
| Public Realm | 34 | 10% |
| Transport | 63 | 19% |
| ValueforMoney | 3 | 1% |
| Waste | 37 | 11% |
| Other | 34 | 10% |
| Total Comments | 332 | |



Summary of Common Themes

Environmental

Comments largely focused on clean air, less traffic and sustainable transport. Recycling and Green spaces also featured in many comments. Other areas included raising awareness and ensuring new planning developments are eco friendly.

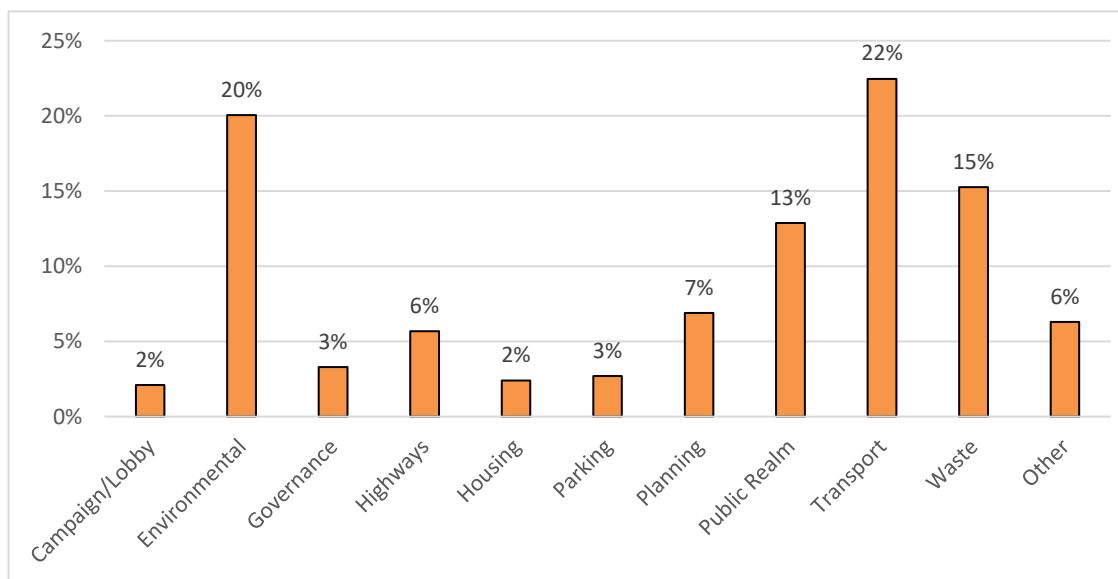
Transport

Comments also largely focused on less traffic and more sustainable transport specifically better public transport services, including low emission vehicles, and more cycling facilities.

Council Plan Consultation 2019 - A Greener and Cleaner City

Question: What should the council do to help achieve this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Campaign/Lobby | 7 | 2% |
| Environmental | 67 | 20% |
| Governance | 11 | 3% |
| Highways | 19 | 6% |
| Housing | 8 | 2% |
| Parking | 9 | 3% |
| Planning | 23 | 7% |
| Public Realm | 43 | 13% |
| Transport | 75 | 22% |
| Waste | 51 | 15% |
| Other | 21 | 6% |
| Total Comments | 334 | |



Summary of Common Themes

Environmental

Comments covered a range of areas such as more green spaces and trees, green clauses on planning consents and improving energy efficiency of current homes and buildings, more recycling, more promotion of greener living and incentives for electric vehicles.

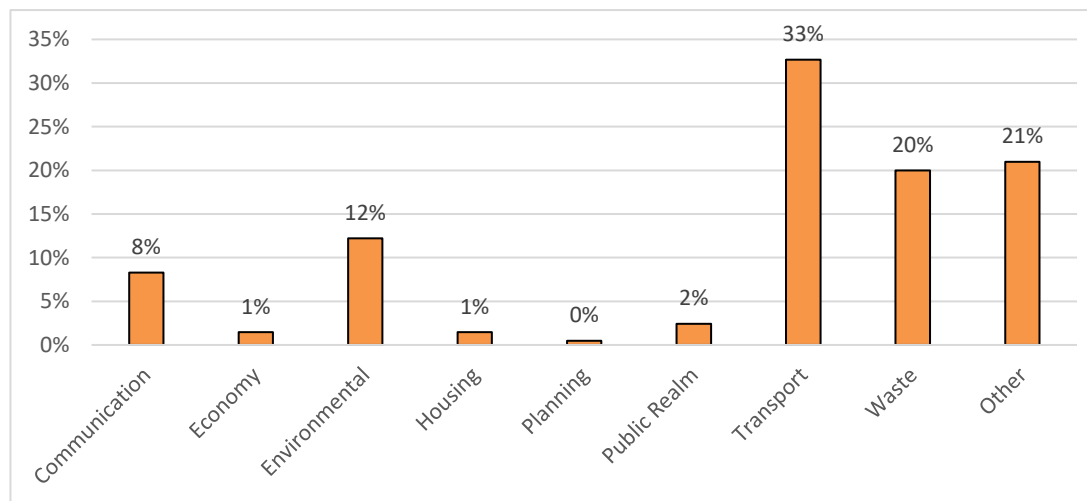
Transport

Comments largely related to improving public transport; affordability, reliability, extended services and accessibility. Other common themes were sustainable transport for council and bus fleets, restricting cars in the city centre, reducing traffic and offering incentives for green vehicles.

Council Plan Consultation 2019 - A Greener and Cleaner City

Question: What could you (as an individual, part of a community or an organisation) do to help achieve this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Communication | 17 | 8% |
| Economy | 3 | 1% |
| Environmental | 25 | 12% |
| Housing | 3 | 1% |
| Planning | 1 | 0% |
| Public Realm | 5 | 2% |
| Transport | 67 | 33% |
| Waste | 41 | 20% |
| Other | 43 | 21% |
| Total Comments | 205 | |



Summary of Common Themes

Transport

Comments largely related to driving less and walking, cycling or using public transport more and looking into electric cars.

Waste

Comments related to recycling, reusing and repairing more and using less plastic.

Council Plan Consultation 2019 - A Greener Cleaner City

Post-it Board Responses

Cleaner, greener city

- Some suburban streets are still dirty with dog pooping and uneven surfaces. Some roads full of potholes in the city.
- Plant + Sustain More trees, especially food trees
- Better cycle lanes
- frams
- Water plastic recycling scheme for households
- More plastic trees.
- Tidy grass verges and weeds on roads
- keeping grass verges tidy.
- Also about tram, train, tram, - city gates - hospital
- more green spaces in city - more PARKS
- Stop major supermarkets offering any plastic bags - persuade them to get reusable.
- ALLOW HOMELESS THE USE OF PAPER CUPS FOR COLLECTING MONEY.
- Stiffer penalties for people dropping cigarette ash
- Automatic fines for litter dropers, urgent!
- MORE TREES STOP CO2

Greener, cleaner city

- Better household recycling services.
- More radical approach - less jargon more tangible actions - bins fully integrated - better bike for
- Food waste collection for recycling / compost
- or CLEAN streets
- Tackle dog poo, not just in the city centre
- Frontise cycle network & footpaths NOT roads
- Better bus service - more reliable - cheaper for most people to use - actually go on bus
- Affordable housing and wider plastic recycling
- Wider & easier recycling of plastics - cleaning products - but they can't be recycled - other methods considered
- Traffic law enforcement - it's a wild west out there with cycles in danger
- Bigger incentives to not use cars - better public transport
- clean the fountains with milk
- Also more litter picking from streets
- Fix the storm drains down New Walk
- Being greener is essential for a healthy future
- safer cycling routes
- City Centre: Traffic-free Sundays [except for public transport, taxis & emergency services] Bicycles: as long as pedestrians have right of way

Greener, cleaner city

- congestion charging in city centre
- trams
- Build an underground
- GET THE Buses to run on time (fixed stops)
- More community action in recycling and plant trees. Keep lawns from being overgrown. Plant car parks
- REMOVE TRAFFIC lights on LEICESTER STREET & HAVE WALKING & CYCLING A PRIORITY IN CLEANER AIR.
- Reduce all diesel vehicles (from the town for zone
- We need safer cycling facilities - no parking on cycle lanes - cycle lanes that actually work - more greenery!!! have more police to stop dangerous drivers
- Plant more trees especially along the roads - plant each ward to have planting day.
- Strong action on cutting carbon emissions rapidly. Make travel for business less attractive. Improve and increase bus services. Encourage walking and cycling. Make the city centre more pedestrian friendly.
- Free energy advice office about insulation etc.
- Trustworthy & authoritative advice on insulation & different forms of heating
- WHEELIE BINS FOR RECYCLING
- Senior action on cutting carbon emissions in all areas - particularly work
- 'Dutch style' long cycle routes to link up residential areas with places of work/schools/university

Outcome: Creating homes and World-class infrastructure

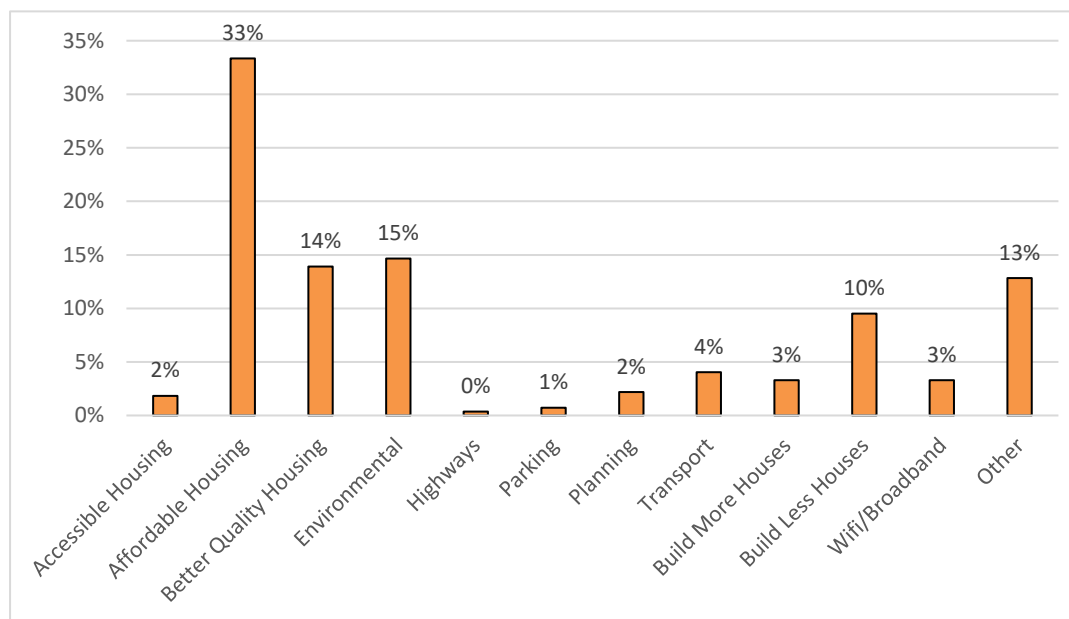
The right housing is affordable and available alongside good quality infrastructure to support communities and business

To ensure York is an affordable place to live for our residents, we need homes to be built which provide good-quality living for people with a wide range of needs. Key development sites such as York Central and Castle Gateway need to provide the infrastructure to support communities and businesses to thrive. We want to enhance our existing strengths in digital infrastructure to allow all to benefit from emerging opportunities and technology.

Council Plan Consultation 2019 - Creating homes and World-class infrastructure

Question: What is most important to you in achieving this outcome?

| Comments Relating to . . | Number of Comments | Percentage of total Comments |
|--------------------------|--------------------|------------------------------|
| Accessible Housing | 5 | 2% |
| Affordable Housing | 91 | 33% |
| Better Quality Housing | 38 | 14% |
| Environmental | 40 | 15% |
| Highways | 1 | 0% |
| Parking | 2 | 1% |
| Planning | 6 | 2% |
| Transport | 11 | 4% |
| Build More Houses | 9 | 3% |
| Build Less Houses | 26 | 10% |
| Wifi/Broadband | 9 | 3% |
| Other | 35 | 13% |
| Total Comments | 273 | |



Summary of Common Themes

Affordable Housing

Comments related to a need for more affordable housing both to rent and buy.

Environmental

Comments related to more sustainable houses and buildings and stricter regulations for developers along with protecting green spaces.

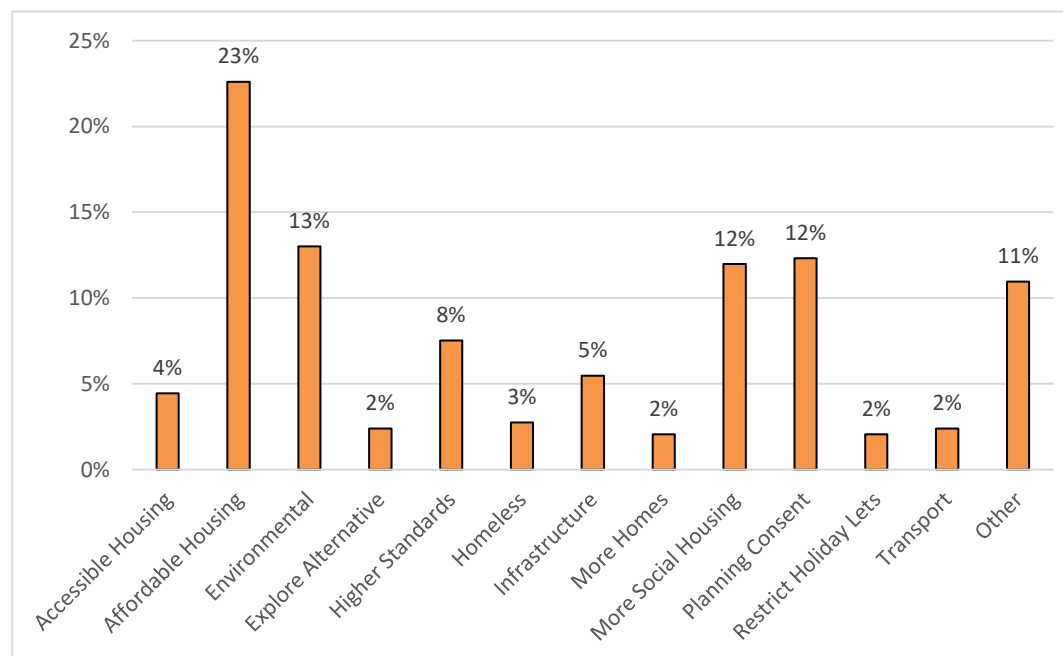
Better Quality Housing

Comments related to fit for purpose high quality homes with good supporting infrastructure.

Council Plan Consultation 2019 - Creating homes and World-class infrastructure

Question: What should the council do to help achieve this outcome?

| Comments Relating to . . | Number of Comments | Percentage of total Comments |
|--------------------------|--------------------|------------------------------|
| Accessible Housing | 13 | 4% |
| Affordable Housing | 66 | 23% |
| Environmental | 38 | 13% |
| Explore Alternative | 7 | 2% |
| Higher Standards | 22 | 8% |
| Homeless | 8 | 3% |
| Infrastructure | 16 | 5% |
| More Homes | 6 | 2% |
| More Social Housing | 35 | 12% |
| Planning Consent | 36 | 12% |
| Restrict Holiday Lets | 6 | 2% |
| Transport | 7 | 2% |
| Other | 32 | 11% |
| Total Comments | 292 | |



Summary of Common Themes

More Affordable and Social Housing

Comments related to a need for more affordable housing both to rent and buy and a need for more social housing.

Environmental

Comments related to more sustainable houses and buildings and stricter regulations for developers along with protecting green spaces.

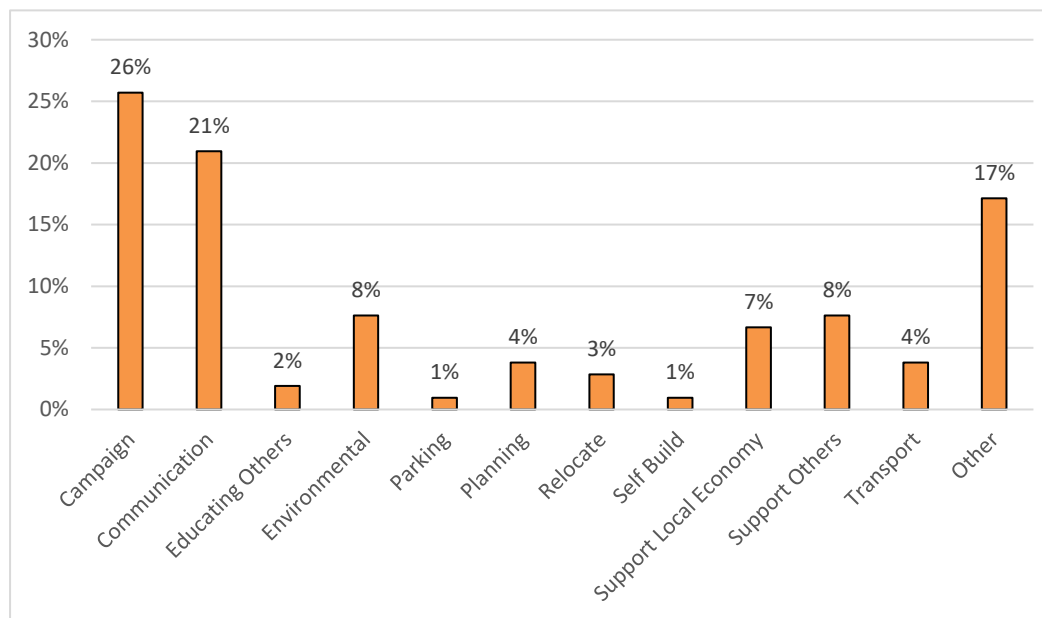
Planning Consent

Comments related to stricter regulations for developers to ensure sustainable homes and buildings along with protecting green spaces.

Council Plan Consultation 2019 - Creating homes and World-class infrastructure

Question: What could you (as an individual, part of a community or an organisation) do to help achieve this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Campaign | 27 | 26% |
| Communication | 22 | 21% |
| Educating Others | 2 | 2% |
| Environmental | 8 | 8% |
| Parking | 1 | 1% |
| Planning | 4 | 4% |
| Relocate | 3 | 3% |
| Self Build | 1 | 1% |
| Support Local Economy | 7 | 7% |
| Support Others | 8 | 8% |
| Transport | 4 | 4% |
| Other | 18 | 17% |
| Total Comments | 105 | |



Summary of Common Themes

Campaign

Comments mainly related to being more active through campaigns, lobbying and voting.

Communicate

Comments mainly related to offering more feedback and engaging in discussion or consultations.

Council Plan Consultation 2019 - Creating homes and World-class infrastructure

Post-it Board Responses

Creating homes & world class infrastructure

| | | | | |
|---|--|---|--|---|
| Require all new building to be sustainable / carbon free Exhibit properties Provide sustainability As a benefit Consistent with local context | CLEAN(ER); GREEN(ER); LESS CO ₂ - WHISTLE BLOWING! | Affordable rents! more properties available. lower council tax. affordable 'home purchase' | Police Committee for home owners who share their home or take in lodgers. | More 'Gerrard' properties for poor people. i.e. personal estates Loss student accommodation arent students |
| Don't build on flood plains | NO HOUSE-BUILDING AT ASKHAM BOS! Consistent with local context | Investigate State Agencies - Stop speculation - Check if some plan a minimum and don't dip out of health and safety - Increase taxes to cover and S.D. to reduce the unreasonable high and out of control values of houses | 4 Affordable homes for everyone. Some of us are stuck in unsatisfactory positions but can't afford to move. | DENSITY - Clifton Manor, Marks X - Regent Outlet ... by building multi-story car parks with better shops ... and we've created work for housing! be more like a village... etc |
| Build enough truly affordable homes or at least heavy local authority housing | Concentrate on open land / affordable housing for those who live here rather than expensive flats for investors. | More housing for young people Keep it simple Give a start in life | Insist on affordable homes on brown field sites - stop luxury due to fronts | More Affordable Housing |

Outcome: Safe Communities and culture for all

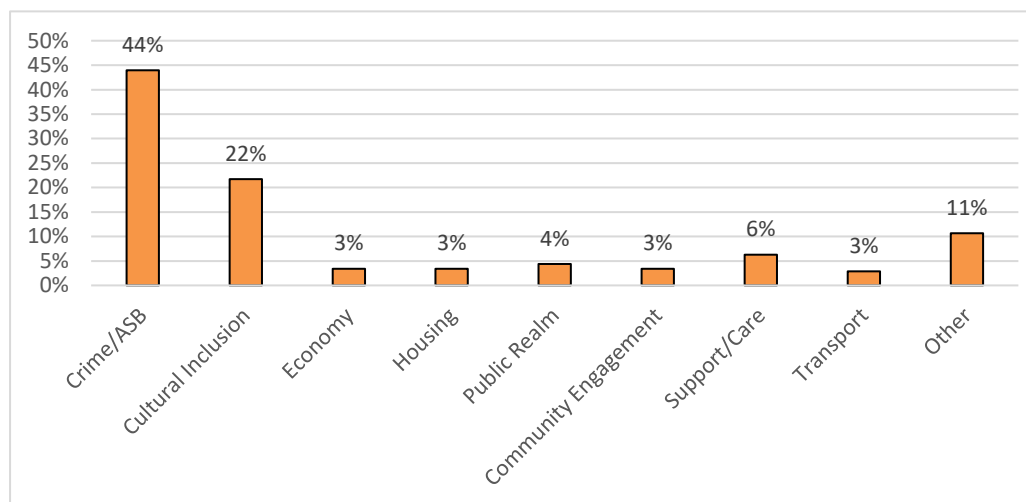
People are safe from harm in strong, resilient and supported communities, enhanced by an appealing and inclusive cultural offer

A strength of York is our strong and safe communities who support each other and create an interesting and exciting place to live. Our cultural offer is renowned internationally, particularly in relation to our heritage, and we want this to be enjoyed by, accessible to and representative of all our communities.

Council Plan Consultation 2019 - Safe Communities and culture for all

Question: What is most important to you in achieving this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Crime/ASB | 91 | 44% |
| Cultural Inclusion | 45 | 22% |
| Economy | 7 | 3% |
| Housing | 7 | 3% |
| Public Realm | 9 | 4% |
| Community Engagement | 7 | 3% |
| Support/Care | 13 | 6% |
| Transport | 6 | 3% |
| Other | 22 | 11% |
| Total Comments | 207 | |



Summary of Common Themes

Crime/ASB

Comments related to policing, more crime taken seriously, more community based police wanted present at schools and generally making York safer.

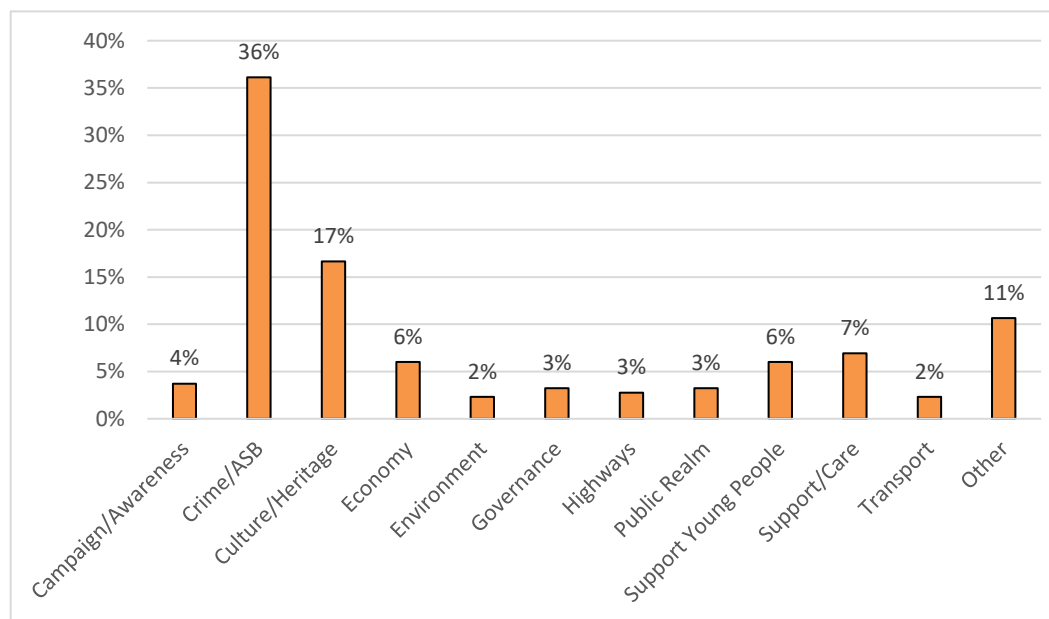
Cultural Inclusion

Comments related to focusing on cultural diversity, more schooling on ethnic inclusivity, reducing inequalities and promoting benefits of multiculturalism. Along with ensuring everyone has access to York's cultural offer and that all communities are treated equally.

Council Plan Consultation 2019 - Safe Communities and culture for all

Question: What should the council do to help achieve this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Campaign/Awareness | 8 | 4% |
| Crime/ASB | 78 | 36% |
| Culture/Heritage | 36 | 17% |
| Economy | 13 | 6% |
| Environment | 5 | 2% |
| Governance | 7 | 3% |
| Highways | 6 | 3% |
| Public Realm | 7 | 3% |
| Support Young People | 13 | 6% |
| Support/Care | 15 | 7% |
| Transport | 5 | 2% |
| Other | 23 | 11% |
| Total Comments | 216 | |



Summary of Common Themes

Crime/ASB

Comments related to harsher penalties, decreasing the amount of drinking establishments within York and police working closer with communities.

Culture/Heritage

Comments related to protecting the heritage within York, supporting more events such as arts and free visits to art galleries and theatre.

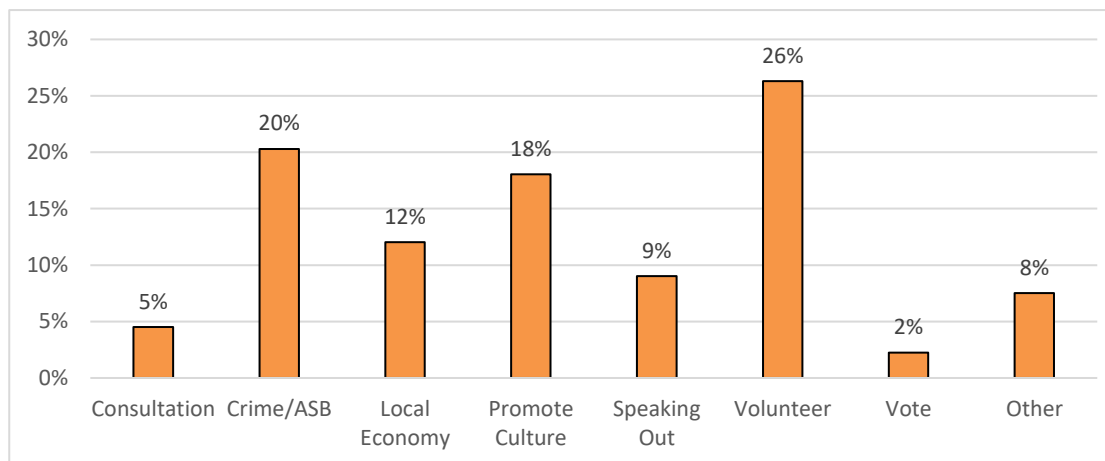
Support/Care

Comments related to supporting more networks and local communities and support workers through college and school.

Council Plan Consultation 2019 - Safe Communities and culture for all

Question: What could you (as an individual, part of a community or an organisation) do to help achieve this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Consultation | 6 | 5% |
| Crime/ASB | 27 | 20% |
| Local Economy | 16 | 12% |
| Promote Culture | 24 | 18% |
| Speaking Out | 12 | 9% |
| Volunteer | 35 | 26% |
| Vote | 3 | 2% |
| Other | 10 | 8% |
| Total Comments | 133 | |



Summary of Common Themes

Volunteer

Comments related to getting involved in more events within local communities and volunteering more often, helping neighbours and supporting events that are low on staff.

Crime/ASB

Comments related to supporting neighbour watch, reporting any incidents seen and being more vigilant.

Promote Culture

Comments related related to visiting cultural events more, becoming a holder of York card and promoting more of the local heritage.

Council Plan Consultation 2019 - Safe Communities and culture for all

Post-it Board Responses

Safe Communities and culture for all

More Police in city centre on weekends

This Police Activities Triests (ATTS) Bureau's:

Build affordable housing as opposed to small expensive flats.

In something (anything?) about getting young cultural groups of music - as no longer to be seen as a getting

It would be nice to go into town or a shopping not not have to pass lots of heavily intoxicated people / harassed for walking

Culture for everyone
- classical concerts more affordable
- music instrument lessons at schools
- more dance studios
- making arts more accessible & affordable
- daytime classes

Acknowledge the hate crimes + tackle them

Complexes for people who are retired. Creation of communities that help others - less dependence on state

More help getting homeless off the streets into homes.

This is the places that are equally targeted higher
- better to better with health and wellbeing.
- Support community generated activities!

Acknowledging and dealing with dogshit tourism and only community pride. Don't ignore it!

No parking and pavements or steps. worse!

More shops with parking spaces - no parking - no parking

Working class in Universities to have a better or worse in night one

Safe Communities and culture for all

Support system for those experiencing child to parent violence. Currently only respect someone's right to life - not someone's right to life!

Keep libraries available

Classical music for all - including children at school

Clifford made a connection with friends - friends and friends is possible and should be. Friends and friends is possible and should be. Friends and friends is possible and should be.

Full backing for green roofs. Community media

Crack down on drunken disorder in evenings / nights / race days

Keep libraries going!

Libraries to stay open & provide variety of services

Focus on women - offering the best of what

Bicycles / cycles off the pavements - now to common & v. dangerous.

Please stop the "Museums" Art Gallery should be free for the people. Please stop the "Museums" Art Gallery should be free for the people. Please stop the "Museums" Art Gallery should be free for the people.

Why jump 'Culture' with 'Safe Communities'? Culture deserves its own outcome - "Learning" - also missing!!??

"Green up" as much public space as possible to maintain it - lifts the spirits & better for wellbeing

Don't shut libraries. They are not a luxury, library is a necessity for the future of education!

Outcome: An open and effective Council

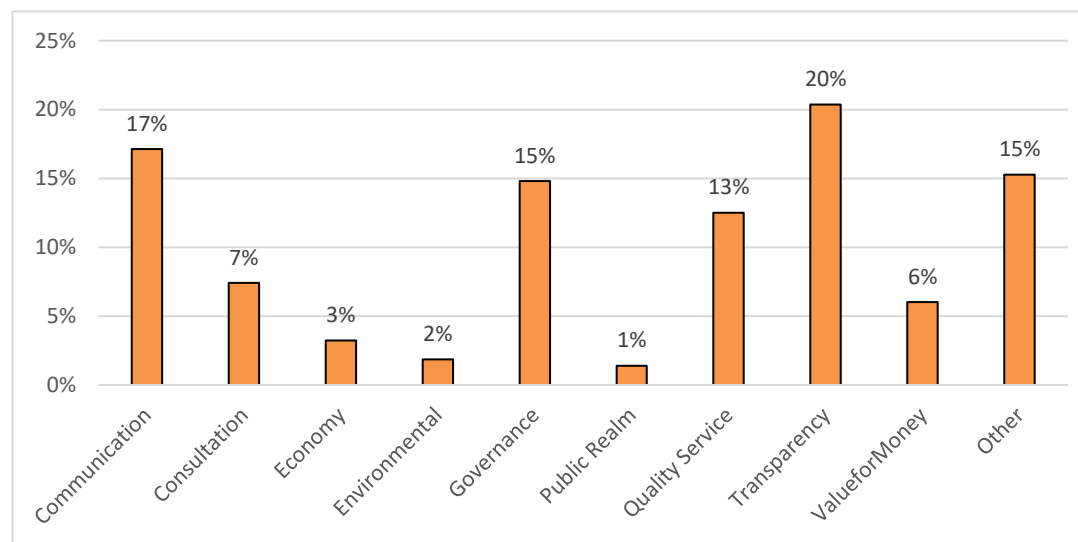
We work as an open, transparent and accountable organisation, in partnership with key stakeholders, to deliver on residents priorities and achieve the council plan outcomes for our city

City of York Council has a key role in co-ordinating activity across the city and providing high-quality services. We want to efficiently and effectively use the council's resources alongside the strengths and capabilities of residents, communities, business and organisations to collectively achieve the best outcomes for our city.

Council Plan Consultation 2019 - An open and effective Council

Question: What is most important to you in achieving this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Communication | 37 | 17% |
| Consultation | 16 | 7% |
| Economy | 7 | 3% |
| Environmental | 4 | 2% |
| Governance | 32 | 15% |
| Public Realm | 3 | 1% |
| Quality Service | 27 | 13% |
| Transparency | 44 | 20% |
| ValueforMoney | 13 | 6% |
| Other | 33 | 15% |
| Total Comments | 216 | |



Summary of Common Themes

Transparency

Comments related to making the council more open and accountable.

Communication

Comments related to publicising more about the council and what we do, more up to date website and more open debates and decisions.

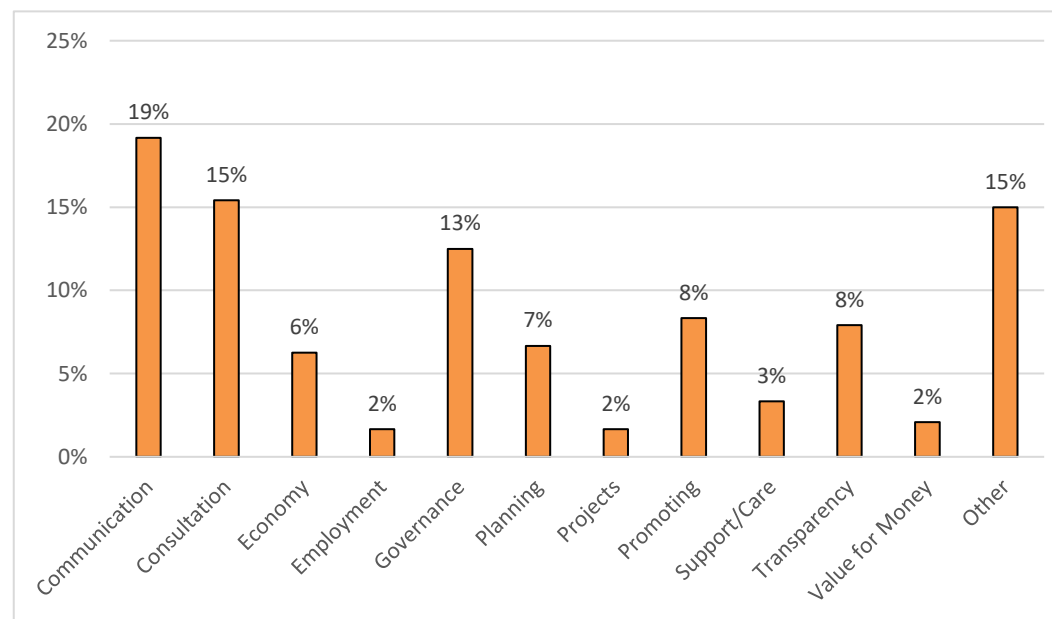
Governance

Comments related to a range of areas including being more pragmatic, more partnership working, commitment, ambition and vision and better 'working together'.

Council Plan Consultation 2019 - An open and effective Council

Question: What should the council do to help achieve this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Communication | 46 | 19% |
| Consultation | 37 | 15% |
| Economy | 15 | 6% |
| Employment | 4 | 2% |
| Governance | 30 | 13% |
| Planning | 16 | 7% |
| Projects | 4 | 2% |
| Promoting | 20 | 8% |
| Support/Care | 8 | 3% |
| Transparency | 19 | 8% |
| Value for Money | 5 | 2% |
| Other | 36 | 15% |
| Total Comments | 240 | |



Summary of Common Themes

Communication

Comments related to overall communication within CYC, listening to residents and their concerns, and an easier way to connect with councillors.

Governance

Comments covered a range of areas such as listening more to staff, putting residents ahead of politics and reviewing practices.

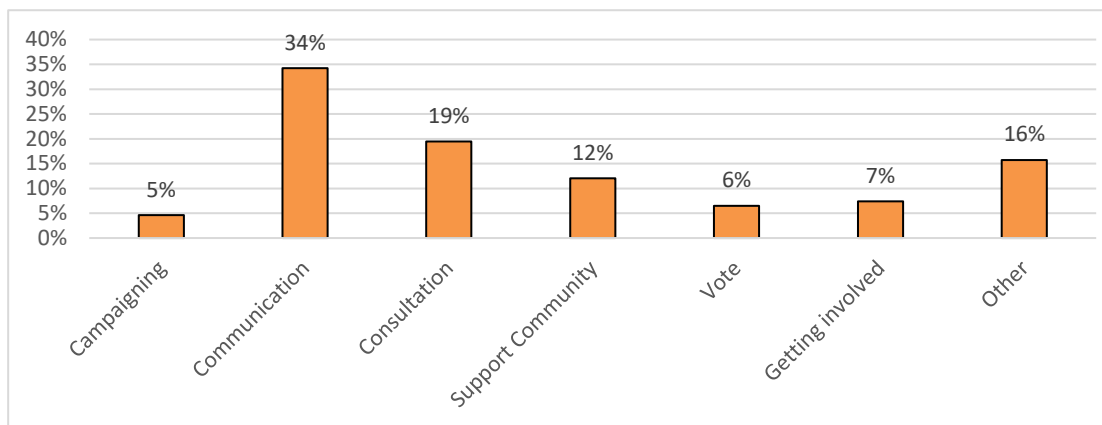
Consultation

Comments related to providing consultation opportunities for all, publish more consultations and listen to more residents.

Council Plan Consultation 2019 - An open and effective Council

Question: What could you (as an individual, part of a community or an organisation) do to help achieve this outcome?

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Campaigning | 5 | 5% |
| Communication | 37 | 34% |
| Consultation | 21 | 19% |
| Support Community | 13 | 12% |
| Vote | 7 | 6% |
| Getting involved | 8 | 7% |
| Other | 17 | 16% |
| Total Comments | 108 | |



Summary of Common Themes

Communication

Comments related to keeping everyone informed, contacting the council with any issues and providing feedback on outcomes.

Consultation

Comments related to continuing to answer consultations sent out, being more active on the talkabout panel contribution and giving views to the council.

Council Plan Consultation 2019 - An open and effective Council

Post-it Board Responses

Open and effective council

- treat your staff like assets not liabilities
- 1. Empty street bins
- 2. Reduce noise
- 3. Pick up litter
- 4. Stop anti-social behaviour / stop dogs
- 5. Stop cars coming into city
- Provide FREE public toilets in all areas of town (as at 400k cost in town). Put more litter bins around town + change them to a bright color!
- No mixed litter+dog poo bins
- Limit the dog ownership
- Less paid lunches, more support for those that need it
- Turned up working! No blanket policies re: Street Bums. No breaking the law: provide food (even if it's just a sandwich) + provide social workers that help when people ask!
- ↑ homeless beds
- ↑ social care funding
- ↑ DASH services
- ↑ social housing
- ⇒ This. The services are doing what they can but a lot of us feel like statistics rather than people in pain
- Free public toilets reduce car parking costs
- A Little honesty would go a long way...
- Representation from a range of backgrounds (ages + gender + cultural diversity)
- Engage under cover litter wardens
- Transition to a Postcapitalist economy

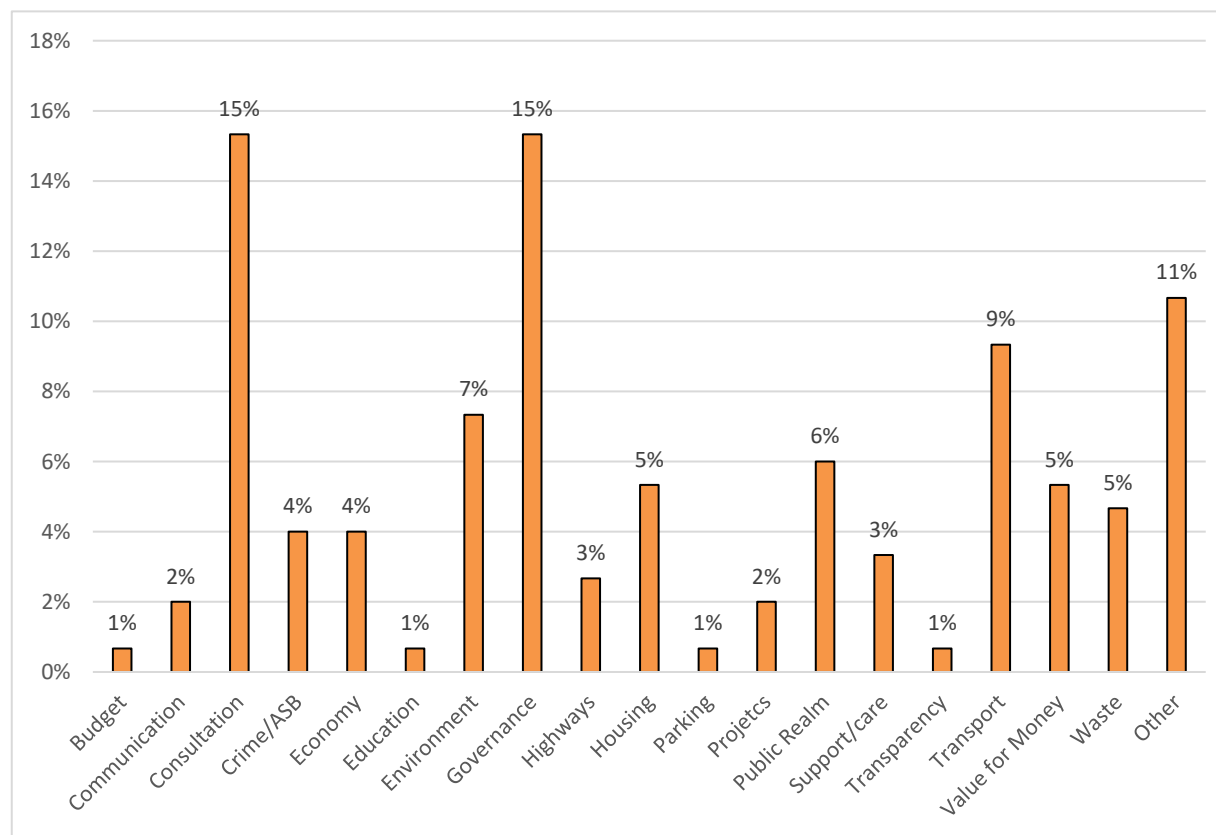
Open and effective council

- Electric bus tender process
- not just top service - have a vision, do it properly, co-operate & be open
- Take moments like 'climate emergency' seriously - as if it was going to be an emergency
- surge in every Council ward and along side MP's surgeries. Meet your Councillors, 15 day sessions
- Transition to a postcapitalist economy asap
- Be friendly on the phone
- Fill in the pot holes on roads

Council Plan Consultation 2019 - Final Comments

Question: Please leave any other comments you may have about the York Council Plan 2019-2023

| Comments Relating to . . . | Number of Comments | Percentage of total Comments |
|----------------------------|--------------------|------------------------------|
| Budget | 1 | 1% |
| Communication | 3 | 2% |
| Consultation | 23 | 15% |
| Crime/ASB | 6 | 4% |
| Economy | 6 | 4% |
| Education | 1 | 1% |
| Environment | 11 | 7% |
| Governance | 23 | 15% |
| Highways | 4 | 3% |
| Housing | 8 | 5% |
| Parking | 1 | 1% |
| Projetscs | 3 | 2% |
| Public Realm | 9 | 6% |
| Support/care | 5 | 3% |
| Transparency | 1 | 1% |
| Transport | 14 | 9% |
| Value for Money | 8 | 5% |
| Waste | 7 | 5% |
| Other | 16 | 11% |
| Total Comments | 150 | |

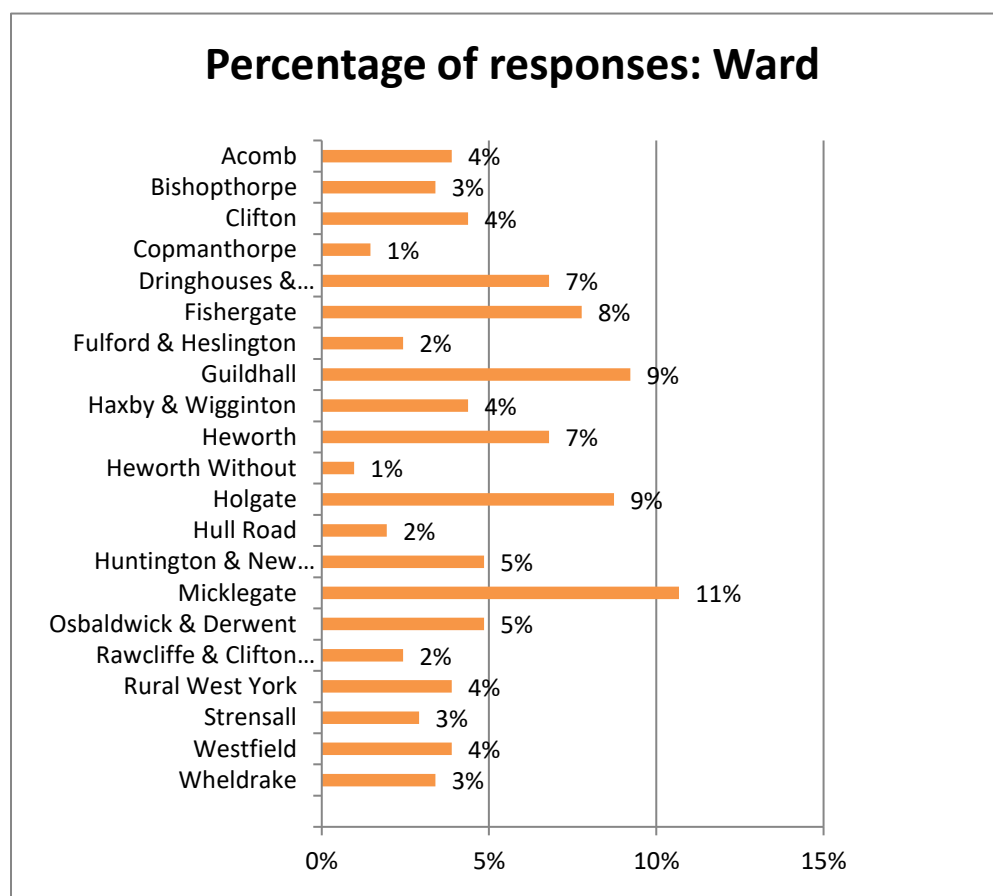


Council Plan Consultation 2019 - About You

Question: Please enter your home postcode

206 respondents gave their full post code which have been matched into York Wards.

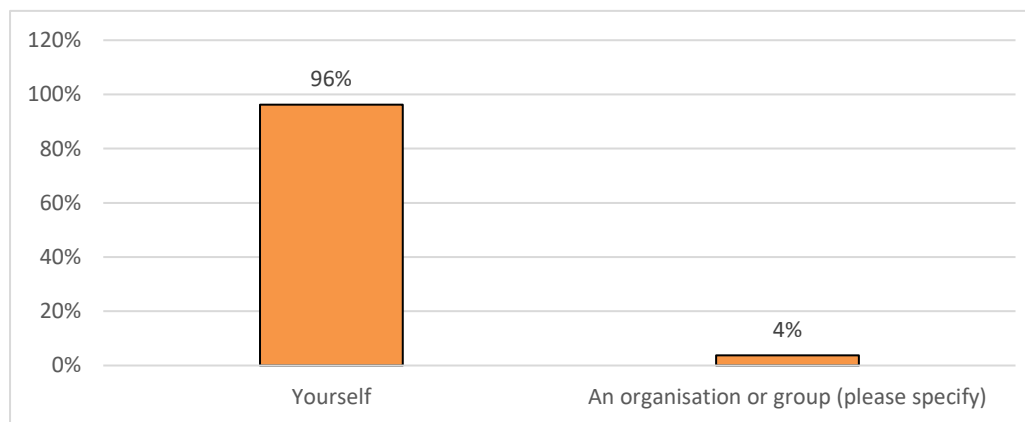
| York Wards | Responses | Percentage |
|-----------------------------|------------|------------|
| Acomb | 8 | 4% |
| Bishopthorpe | 7 | 3% |
| Clifton | 9 | 4% |
| Copmanthorpe | 3 | 1% |
| Dringhouses & Woodthorpe | 14 | 7% |
| Fishergate | 16 | 8% |
| Fulford & Heslington | 5 | 2% |
| Guildhall | 19 | 9% |
| Haxby & Wigginton | 9 | 4% |
| Heworth | 14 | 7% |
| Heworth Without | 2 | 1% |
| Holgate | 18 | 9% |
| Hull Road | 4 | 2% |
| Huntington & New Earswick | 10 | 5% |
| Micklegate | 22 | 11% |
| Osballdwick & Derwent | 10 | 5% |
| Rawcliffe & Clifton Without | 5 | 2% |
| Rural West York | 8 | 4% |
| Strensall | 6 | 3% |
| Westfield | 8 | 4% |
| Wheldrake | 7 | 3% |
| Total | 206 | |



Council Plan Consultation 2019 - About You

Are you responding on behalf of

| Answer Categories | Responses | Percentage of total response |
|---|------------|------------------------------|
| Yourself | 256 | 96% |
| An organisation or group (please specify) | 10 | 4% |
| Total | 266 | |



An organisation or group (please specify)

York and North Yorkshire Chamber of Commerce

NY Fire & Rescue Service

Fulford School/ Soth York MAT

York St John University

York people first

Good Food York

Nunnery Area Residents Association

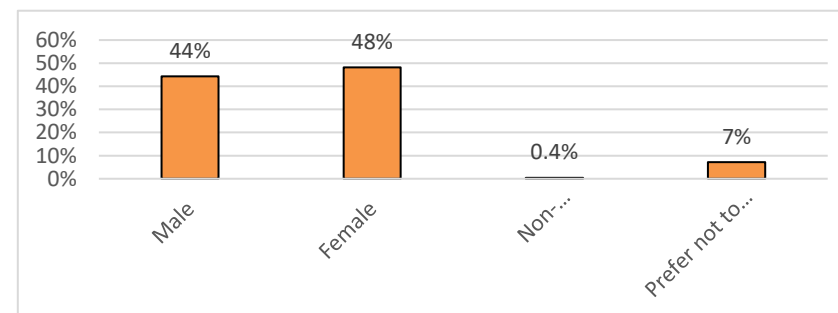
K

not appropriate

Council Plan Consultation 2019 - About You

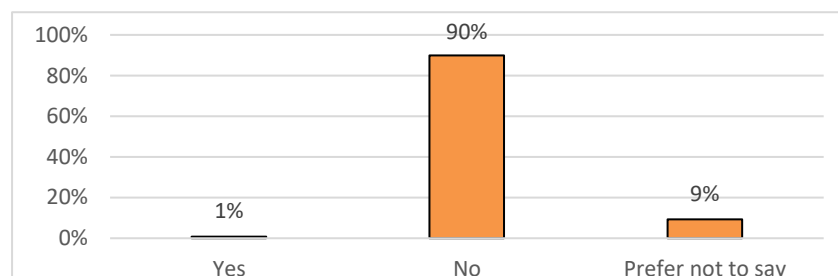
Your Gender

| Answer Choices | Responses | Percentage of total response |
|---------------------------|------------|------------------------------|
| Male | 118 | 44% |
| Female | 128 | 48% |
| Non-binary/Gender Variant | 1 | 0.4% |
| Prefer not to say | 19 | 7% |
| Total | 266 | |



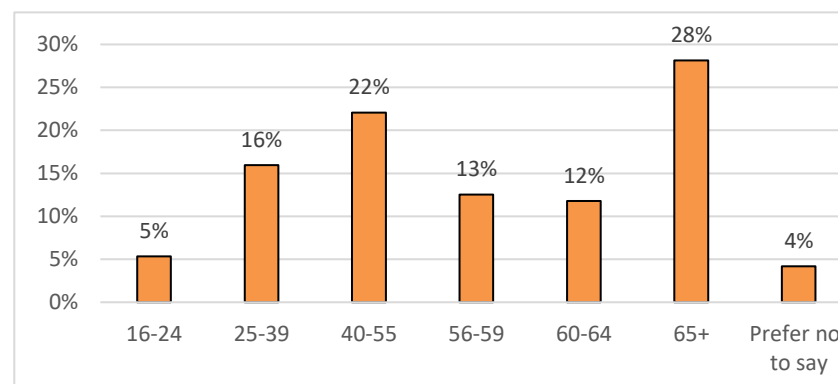
Do you identify yourself as trans?

| Answer Choices | Responses | Percentage of total response |
|-------------------|------------|------------------------------|
| Yes | 2 | 1% |
| No | 233 | 90% |
| Prefer not to say | 24 | 9% |
| Total | 259 | |



Your Age

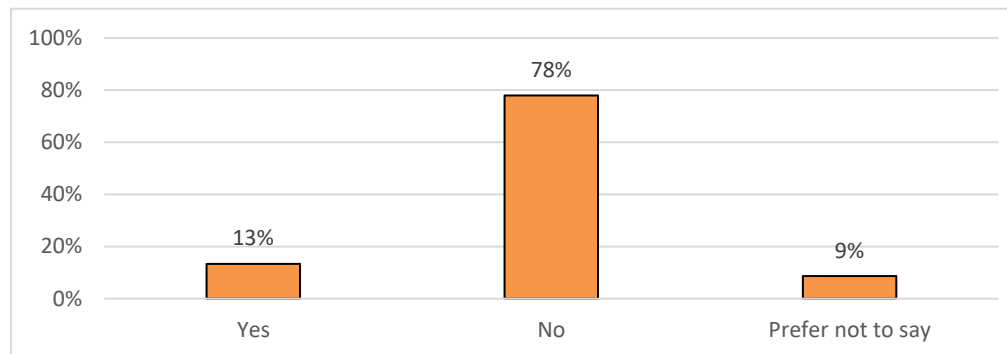
| Answer Categories | Responses | Percentage of total response |
|-------------------|------------|------------------------------|
| 16-24 | 14 | 5% |
| 25-39 | 42 | 16% |
| 40-55 | 58 | 22% |
| 56-59 | 33 | 13% |
| 60-64 | 31 | 12% |
| 65+ | 74 | 28% |
| Prefer not to say | 11 | 4% |
| Total | 263 | |



Council Plan Consultation 2019 - About You

Do you consider yourself to be disabled?

| Answer Choices | Responses | Percentage of total response |
|-------------------|------------|------------------------------|
| Yes | 34 | 13% |
| No | 198 | 78% |
| Prefer not to say | 22 | 9% |
| Total | 254 | |



Your Ethnic Origin

| Groups | Responses | Percentage of total response |
|-------------------------|------------|------------------------------|
| White | 236 | 85% |
| Mixed | 5 | 2% |
| Asian | 5 | 2% |
| Black | 2 | 1% |
| Other ethnic background | 2 | 1% |
| Prefer not to say | 29 | 10% |
| Total | 279 | |

